

# VIDEO LINK

M O N I T O R I N G

ALARMNZ.COM



# ★ VIDEO LINK SERVICE FEATURES



## NEW ZEALAND SERVICE NETWORK

The *NZ Service Network* is the management and dispatch option for customers and partner service companies. To speed up service response times *Service New Zealand* can organise qualified CCTV service organisations to professionally respond to customer equipment problems. Alternatively the customer could contract directly with the service company and manage issues around the video surveillance service themselves.



## SECURE LINK COMMUNICATIONS

The *Video Link* alarm transport system is IP based and is designed to be continuously operating and able to pass building video alarm messages instantly. With IP based systems, line interruption can also be detected immediately, ensuring the communications path is functioning 24/7.



## INSTANT MESSAGING SYSTEM

Alarm New Zealand provides Alarm service agents and customers with an automatic message forwarding system either by *sms*, *email* or *paging*. Additional information can be obtained realtime via the free **AlarmNZ** web portal.



## UNIVERSAL NETWORK ACCESS DEVICE

Full connectivity for legacy Video equipment, hybrid IP video cameras and new generation IP CCTV equipment is provided for by **ALARMNZ's** Network Access Device (NAD) and the web based central video Alarm switching system.

In accordance with the NZ Security Association (NZSA) standards **ALARMNZ** is a fully accredited Grade B2 Alarm monitoring Centre. The various *Video Link* services offered by the company such as *user authentication*, *live streaming*, and *FTP cloud services* all meet all of the statutory and regulatory requirements for such activities and conform to standards required by local government agencies.

**ALARMNZ** has a reputation for quality data management and service excellence that is recognised by the majority of independent Video security service companies throughout New Zealand as the best in the business.



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